Introduction to Heat Pump Water Heater Education

Enroll in TECH Clean California the ENERGY STAR[®] HPWH Manufacturers Action Council (ESMAC)'s upcoming courses covering various topics surrounding heat pump water heaters (HPWHs). Even as an HVAC business, you can grow your business by expanding your offering to include HPWHs.

Target Audience

Licensed contractors (GCs, C36, C20), service managers, installers, service technicians, sales staff, customer service, and general administration.

Description

TECH overview, ENERGY STAR® overview, manufacturers HPWH education session focused on technology features and benefits, appropriate applications, energy efficiency comparison to other water heater types, installation techniques and best practices, service support and warranty, proper maintenance, troubleshooting, and selling strategies.

Topics covered in this session:

- Key differences between standard water heaters and heat pump water heaters
- Benefits of heat pump water heaters
- Installation best practices such as sizing considerations, suitable installation locations, and requirements for airflow, exhaust, and drainage
- Electric panel considerations
- TMV use and water temperature
- Programming/operating modes
- Customer education how to use, what to expect, concerns about recovery time

You do not have to be an enrolled TECH contractor to attend

Classes will be held as online webinars at 7:00 a.m. PST on the following dates:

- July 10th
- July 26th
- August 7th
- August 23rd
- September 11th
- September 20th
- October 9th
- October 25th
- November 13th
- November 29th
- December 11th
- December 20th

Register: aea.us.org/electrificationknowledge-hub





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The ENERGY STAR Heat Pump Water Heater Manufacturers Action Council (ESMAC) is a collaboration between ENERGY STAR and manufacturing partners (American Standard, A.O. Smith, Bradford White, Eco2 Systems, Nyle, Rheem, LG, GE, Mitsubishi) to increase the awareness, education, and adoption of HPWHs across the country.

